

Auction Facts, FAQs and **Answers**

Everything sells AS-IS, all bids are final and should be placed in whole dollars; no cents or decimals should be entered.

What time does the auction end in my time zone? **The auction system time goes off your device's clock, so the time you see on your device is the time the auction ends.**

Can you exceed the bid increments? **Yes. The amount you place is considered your max bid and will only increase if you are bid against by a competing bidder. Bid history is listed under each lot and there is a practice auction ongoing at the bottom of the homepage to be comfortable with the system.**

What happens if someone bids at the last minute? **All our auctions have dynamic bidding. This means if there are multiple bids placed within the last 3 minutes of the auction end time, an additional 3 minutes of time is added to allow bidders time to respond.**

We recommend placing your bid at least a few minutes prior to the closing of the auction to ensure it is represented as we do not have control over anyone's internet service.

What happens if there is a tied bid? **The bidder who places their bid first becomes the current high bidder. The competing bidder is notified on their screen that they have been outbid.**

How do you know if you are the high bidder? **Your full username will be displayed next to the current high bidder section. Competing bidders' usernames are masked (ex: X****X)**

Can payment come from 2 different accounts? **Yes, by bank wire only by Wednesday, September 10, 2025**

When do items have to be removed? **Within 14 days from auction end date or applicable storage fees will apply. Additional storage fees can be directly arranged with the storage facility.**

Have more questions? **Click the "Ask A Question" button next to any item and we will reply by email with an answer or give us a call during business hours; Monday – Friday from 8:30 AM to 5:00 PM CDT.**